



SCHOOL IT SUPPORT

PRIMARY SCHOOL IT SUPPORT: WE SOLVE PROBLEMS BEFORE YOU'RE AWARE OF THEM

Even simple printer problems and software updates can push your day off track. That's why we run a suite of daily checks to ensure your IT is ready for you to hit the ground running. Our pro-active teams solve many IT technical issues before you're even aware of them. And that's the real benefit of the way we do things at Soft Egg.

ON-SITE ENGINEERS & TECHNICIAN VISITS

All our engineers are fully qualified and CRB checked. You can schedule on-site visits as regularly as you need to keep your IT system in fine shape.

1 TO 1 DESKTOP SUPPORT

Not every IT issue requires an on-site visit. With conscientious desktop support, we can resolve the majority of issues for you without a visit from an IT technician.

DAWN PATROL

Regular checks every single morning fix the most common issues. And last thing at night, we can also switch off dormant computers to save you electricity.

CLEAR MONTHLY REPORTS

A single monthly report shows you how well your IT is performing. Our schools appreciate the accountability of reporting, as well as the opportunity to forward plan IT replacements and improvements.

SAFETY NET: EMERGENCY SERVER RESPONSE

Servers rarely crash. But if they do, the results can be disastrous. Our safety net ensures an exceptionally fast response with remote support and engineers to protect your systems. In addition, our cloud backup service protects your critical school data with offsite backups.

SCHOOL IT ROADMAP, REVIEW & IT DEVELOPMENT

Regular audits from our IT consultants mean your IT networks stay up to date in the most cost effective manner. We'll help you with forward planning and recommendations to help you develop and maintain cost effective IT systems to help you run your primary school.

OFSTED PANIC BUTTON

When you get the dreaded OFSTED phone call, we'll visit the following day for the entire day to work alongside your team. When you need everything to go smoothly, we'll be there working in the background to make sure your IT performs outstandingly.

PROJECTORS, WHITEBOARDS, AUDIO VISUAL EQUIPMENT

Regular maintenance can prolong the life of key electronic equipment in the classroom.

We also provide smartboard technical support and an emergency on-site engineer response for projector and interactive whiteboard (IWB) faults.

FASTER, CHEAPER BROADBAND

Many primary schools now find they can achieve faster internet speeds with broadband specifically designed for education, whilst saving up to 60% on costs compared to local authority networks. When every penny of your school budget counts, our broadband solutions combine value, performance and reliability – along with security and content filtering.

WHY CHOOSE SOFT EGG?

We provide a comprehensive approach to IT designed especially for primary schools.

- Desktop support
- On-site IT engineer visits
- Daily dawn patrol
- Software updates
- Wireless management
- Emergency server response
- Continuous IT review and recommendations
- Warranty handling
- Technical support for smartboards
- SIMS and FMS support
- Microsoft Licensing
- Faster, cheaper broadband
- E-safety

BOOK YOUR FREE ON-SITE IT HEALTH REPORT

Is your IT network healthy? Is it costing you more than it should? Are there obvious cost savings you can make whilst improving the level of ICT provision in your school?

Soft Egg will visit you on-site and conduct a 60 point health check. During our visit, we'll look at how to solve your most frustrating IT challenges which steal classroom time and chew up administrative resources.

We'll identify genuine cost savings you can make whilst improving the reliability of your ICT provision.

The resulting report, worth £400 is yours to keep whatever you decide to do.

Book your FREE on-site IT health report today.

